

Who is our service for?

We assist people from all cultural backgrounds who live independently and are:

- *Frail aged*
- *People with disabilities*
- *Carers*
- *Nursing Homes*
- *Boarding Houses*
- *Retirement Villages*
- *And more...*

What are your rights?

Users of the service have:

- *The right to privacy and respect*
- *The right to access services without discrimination*
- *The right to be informed about available services*
- *The right to choose from available alternatives*
- *The right to pursue any complaint about service provision without retribution*
- *The right to involve an advocate of your choice*

Our Aims

Inner West Community Transport Seeks to:

- *Provide a service to all people who meet the criteria without discrimination*
- *Ensure that people from a non English speaking background are aware of and have equal access to community transport services*
- *Meet the needs of people who are “transport disadvantaged” and or unable to shop independently*
- *Provide information and advice on community shopping and transport services*
- *Promote an understanding of transport related issues in the broader community*

CONTACT DETAILS

2a Eureka Street,
Burwood, NSW 2134
Phone: 02 9745 5800
Fax: 02 9745 5066

Email: itandhrt@iwct.ngo.org.au

Web Site: www.iwct.org.au

Inner West Community Transport Health Related Transport (HRT)



9745 5800



The HRT service is available to HACC and Non HACC clients and their carers living in the Council areas of:

- **Ashfield**
- **Burwood**
- **Canada Bay**
- **Strathfield**

SYDNEY SOUTH WEST
AREA HEALTH SERVICE
NSW HEALTH

What We Do



Inner West Community Transport provides transport to Concord Hospital, including clinics and Dame Eadith Walker Dialysis Unit.

This transport is available to frail aged people, younger people with a disability, or transport disadvantaged people.

The service is for people living independently at home, in Nursing Homes, either full care or self-care, Boarding Houses and Retirement Villages.

Cost

A one way journey costs \$6.00. The return journey is free.

Costs can be negotiated for those who are financially disadvantaged.

When & Where

Friday ONLY

First pick up at: 8:30am

Last drop off at: 3:00pm

The service stops running for two weeks over the Christmas period.

Please check with the office for more details.

Destinations Covered within Concord Hospital include:

- **Main Building**
- **Medical Centre**
- **Aged Care**
- **Physiotherapy**
- **Podiatry**
- **Ambulatory Care**
- **Institute of Sports Medicine**
- **Physio Gym**

And many more....


Extra Information

To make a booking for this service please call Inner West Community Transport on

9745 5800

and speak to the HRT coordinator.

Due to the level of demand we recommend that you book well in advance of your appointment to ensure transport on the day.

Telephone Interpreter Service
If you have difficulty speaking English, please call the Telephone Interpreter Service on
 **131 450**
State the language spoken and the Telephone Interpreter Service will connect you



Transport is provided in a wheelchair accessible vehicle